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AvMAP
SATELLITE NAVIGATION

Garantia e contratos de licença de usuário Navegação Terrestre

www.avmap.com.br

Lembre-se de registrar seu produto no site

Serviço de atenção
ao consumidor (SAC) AvMap:
Tel.0055 11 2449-0801
info@avmap.com.br

MWG6UAM0AB040



Condições De Garantia

Legenda:

Equipamento: Navegador AvMap automotivo, contido na embalagem.
Conformidade: Conformidade com os aspectos técnicos, estéticos e características funcionais descritas para o equipamento.
Comprador: pessoa física que adquire o equipamento do fornecedor.
Fabricante: AvMap

Esta Garantia Limitada não afeta seus direitos legais de acordo com as leis nacionais aplicáveis relacionadas à venda de bens de consumo. O comprador pode exercer os direitos de garantia de até 12 meses a contar da data de entrega do equipamento. A data de entrega é tomada a partir de documentos fiscais, emitidos pelo vendedor para o comprador no ponto de venda. Se o equipamento apresentar um possível defeito de conformidade durante o período de garantia legal e também durante o período contratual especificado neste termo, deverá ser encaminhado ao Centro de Apoio em período comercial razoável para solucionar os vícios eventualmente apresentados no equipamento, através de reparos, ou se a AvMap, a seu critério, considerar necessário, através da substituição do equipamento, sempre de acordo com a Garantia Limitada especificada neste termo (exceto quando necessário por lei). Até onde é permitido pela legislação nacional, o Período de Garantia Limitada não será prorrogado ou renovado ou afetado de outra forma por revenda posterior, autorização da AvMap para reparo ou substituição do equipamento. Entretanto, as peças reparadas ou substituídas durante o Período de Garantia Limitada serão garantidas pelo período restante ao Período de Garantia Limitada ou por 90 (noventa) dias a contar da data de reparo ou substituição, o que for mais longo. Quando o comprador verificar um defeito de conformidade, deverá enviar o equipamento para o Centro de Apoio, juntamente com o documento fiscal e garantia.

Os direitos do comprador sob esta garantia serão recusados nos seguintes casos:

- Se o Centro de Apoio identificar anteriores tentativas não autorizadas de reparo que tenham sido feitas, e / ou substituição de componentes que tenham sido utilizados não oficialmente.
- Defeitos de Conformidade causados pelo uso indevido do equipamento ou instalação inadequada e / ou não cumprimento das instruções contidas no Manual do Usuário, ou contrárias aos regulamentos técnicos ou de segurança em vigor no País em que o equipamento tenha sido utilizado.
- Defeitos de Conformidade causados por revisões ou alterações que não tenham sido autorizadas pelo produtor, como negligência, mau uso, deterioração devido à exposição do equipamento à luz solar, umidade, fontes de calor ou de temperaturas que não estão em conformidade

com as recomendações contidas no Manual do Usuário.

• Danos causados direta ou indiretamente ao equipamento pelo Comprador durante o transporte, ou devido à sua exposição a:

- Raios ou outros fenômenos atmosféricos
- Excesso de tensão
- Falta de alimentação elétrica ou irregular, e, geralmente, devido a qualquer operação ou intervenção realizada no equipamento pelo comprador ou por um terceiro contrário ao uso correto do equipamento. Os direitos do comprador sob esta garantia também serão tomados em conta a estética e / ou falta de componentes, cabos de alimentação, e / ou desgaste anormal ou inadequado e / ou inadequado emprego de uma das partes acima mencionadas.

As condições desta Garantia só podem ser alteradas, modificadas ou prorrogadas por escrito pelo produtor. Cada uma das possíveis controvérsias decorrentes e / ou ligadas às condições anteriores de garantia será transferida para o conhecimento exclusivo e absoluto na jurisdição da cidade de São Paulo - Brasil. Reparações e substituições de garantia, quando um defeito de conformidade tenha sido confirmado, deverá o comprador entrar em contato com o Centro de Apoio autorizado para todo o território nacional por um dos seguintes métodos:

Procedimento pela Internet:

O Comprador deverá visitar o web site www.avmap.com.br e clicar em “Suporte”. O Comprador será obrigado a preencher um formulário de solicitação de assistência on-line.

Uma vez que o formulário tenha sido processado, o Centro de Apoio enviará ao Comprador um número de autorização (RMA) por e-mail. O comprador pode então, enviar o equipamento quebrado ao Centro de Apoio nacional competente para sua devida reparação em garantia.

Procedimento Telefônico:

Entrar em contato pelo número telefônico 0055 11 2449-0801 e explicar seu problema para o operador do Centro de Apoio. Caso este detecte a necessidade de envio do equipamento ao Centro de Apoio, o operador informará ao comprador um número de autorização (RMA). O comprador poderá então, enviar o equipamento quebrado ao Centro de Apoio nacional competente para a reparação em garantia. O comprador poderá verificar pela web site www.avmap.com.br qual é o Centro de Apoio competente para o país desejado.

O controle do equipamento e de qualquer possível defeito de conformidade, será somente e exclusivamente de competência do Centro de Apoio.

HERE - End User License Agreement

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